

King Bio Issues Voluntary Nationwide Recall of All Aqueous-Based Products Due to Possible Microbial Contamination

08/27/2018 – Asheville, NC, King Bio is voluntarily recalling all of its aqueous-based products for human and animal (see website link below), within expiry, to the consumer level due to possible microbial contamination.

Administration or use of drug products with microbial contamination, could potentially result in increased infections that may require medical intervention, and could result in infections that could be life threatening to certain individuals. To date, King Bio has not received any reports of illness or injury. King Bio is recalling the products listed on this website link <https://www.drkings.com/en/message-from-dr-king/>.

If you have a product that is on our recall, please follow the instructions below.

Instructions:

- Immediately examine your inventory and quarantine products subject to the recall.
- Fill out the attached Recall Form and return to King Bio by e-mail, fax or mail. We will send a call tag to pick up the products.

King Bio, Inc., Attn: RECALL TEAM, 150 Westside Drive, Asheville, NC 28806

recall@kingbio.com, 828-225-5542 Fax

- If you have further distributed this product, please identify your customers and notify them at once of this voluntary recall. OR, please send a customer list to recall@kingbio.com and we will contact for you. Your notification to your customers may be enhanced by including a copy of this recall notification letter.
- Once we receive the product, we will begin processing your credit. Please allow 6-8 weeks.
- To get further information on the recall, please visit the F.D.A. website link here: <https://www.fda.gov/Safety/Recalls/ucm618585.htm>

Adverse reactions or quality problems experienced with the use of this product may be reported to the FDA's MedWatch Adverse Event Reporting program either online, by regular mail or by fax.

- Complete and submit the report Online: www.fda.gov/medwatch/report.htm
- Regular Mail or Fax: Download form www.fda.gov/MedWatch/getforms.htm or call 1-800-332-1088 to request a reporting form. then complete and return to the address on the pre-addressed form, or submit by fax to 1-800-FDA-0178

Thank you, King Bio Recall Team

Please list each product and quantity that you are returning. Use additional sheets and attach as needed. **MUST** have Product Name, UPC, Lot # and Quantity.

Product Name	Brand	UPC #	Lot #	Quantity

OR:

- I have NONE of these lot numbers in my possession
- I destroyed the product
- I have checked my stock and have quarantined inventory consisting of _____ units. (total units)
- I have identified and notified my customers that may have received this product. (N/A for consumers)

Please check the appropriate box(es) to describe you or your business:

- Consumer Where did you purchase the product? _____
- retailer Where did you purchase the product? _____
- Distributor I am attaching a list of customers who received this product. Please notify my customers.
- other: _____

CREDIT or REPLACEMENT Please send a REFUND (direct customers only)

Name/Company Name: _____ Title: _____

Telephone: _____ Fax: _____

E-mail: _____

Address: _____

City, State & Zip: _____

E-mail address on where to send the Returns Good Label: _____

Attn: _____

Comments: _____
