Urgent: Product Recall – Retail Level - UPDATE

Date: April 25, 2016

Subject: UPDATE ON RECALL OF ONE LOT NUMBER OF BREATHE RIGHT® NASAL STRIPS

Dear GSK Valued Customer:

As per the previous notification provided April 4th, 2016, GSK Consumer Healthcare is conducting a voluntary retail level recall of

Breathe Right® Nasal Strips UPC’s 7-57145-00246-7 and 9-300673-871749

In that it is very important to GSK to ensure the greatest level of compliance and assistance to our customers, we are providing additional information regarding the impacted product. To further clarify, the lot number on the Breathe Right carton contains a five-digit prefix as outlined in the table below.

<table>
<thead>
<tr>
<th>NDC Number</th>
<th>Item UPC</th>
<th>Description</th>
<th>Size</th>
<th>Retail Carton Lot Number</th>
<th>Shipper Case Lot Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A</td>
<td>7-57145-00246-7</td>
<td>Breathe Right® Large Clear Nasal Strips</td>
<td>30ct</td>
<td>4543U8008580</td>
<td>8008580</td>
</tr>
<tr>
<td></td>
<td>and</td>
<td></td>
<td></td>
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<td></td>
<td>9-300673-871749</td>
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</table>

The product is being recalled as a precautionary measure. Although some portions of the carton are incorrect, the correct product is inside the carton. **This voluntary recall is not related to any safety issue and there have been no adverse events associated with this recall.** This product and lot number shipped to GSK Customers from 10/27/15- 1/4/16.

**No other** products or lot numbers are affected.

This recall is being conducted with the knowledge of the Food and Drug Administration.

In light of this additional clarification, please immediately re-examine your inventory, quarantine and cease distribution of the listed lot of affected product. Please carry out a physical count and
record this data on the product recall response form, which is included with this letter. The carton lot number can be found on the end flap of the carton. We sincerely apologize for this inconvenience.

For shipping assistance, or questions about the recall process, please contact Inmar at 1-844-722-2104 and refer to Event Number 535STRIPS16-A.

It is very important that you complete the requested information on the product recall response form and return it within five (5) business days, even if you do not have the listed lots in stock. You can also fax the form to 336-499-8795.

Reimbursement for returns of the affected lot will be issued via credit through GSK Financial Service at a rate of list plus 10% handling fee.

Wholesalers - Please notify any wholesale account who may have received the affected product and instruct them to notify their retail sub accounts. In addition, please notify your retail sub accounts and instruct them to check inventory in their stores / warehouse / distribution centers and return product to you through their reclamation process.

GSK Consumer Healthcare is committed to providing the highest quality goods and services to our customers and is, therefore, taking the necessary actions to voluntarily recall this product. We regret any inconvenience this action may cause. We appreciate your cooperation in executing this recall.

If you, your customers or any consumers who may contact your retail outlets have any questions, please contact or direct them to contact our Consumer Relations team at 800-858-6673 for Breathe Right® Nasal Strips referencing event 535STRIPS16-A.

Sincerely,

Dennis Curran  
Vice President and Chief Customer Officer  
GSK Consumer Healthcare- US
**Product Recall Response Form**

Recall of *Breathe Right®* Nasal Strips UPC's 7-57145-00246-7 and 9-300673-871749
Retail carton lot code 4543U8008580 / Shipper Case Lot Code 8008580

<table>
<thead>
<tr>
<th>Date:</th>
<th>________________</th>
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<tbody>
<tr>
<td>From:</td>
<td></td>
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<tr>
<td></td>
<td><em>Customer Name:</em></td>
</tr>
<tr>
<td></td>
<td><em>Mailing Address:</em></td>
</tr>
<tr>
<td></td>
<td><em>Contact Name:</em></td>
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<tr>
<td></td>
<td><em>Tel Number:</em></td>
</tr>
</tbody>
</table>

Please check all that apply:

- [ ] We have read and understand the recall instructions provided in the April 20, 2016 Recall Notice for *Breathe Right®* Nasal Strips

- [ ] We have none of the recalled product in-stock.

- [ ] We have the recalled product in-stock, and have placed it on hold:

  Record the quantity of affected product: ____________________ CASES

  ____________________ EACHES

For those wholesaler customers that have further shipped any of the recalled products:

- [ ] We have notified our consignees to advise them about this recall and included a copy of the updated Recall Notice dated April 25, 2016.

**Product Return:**

- We would like a Returns Kit containing pre-paid shipping labels
- return product directly to Inmar. We will need ________ shipping labels.

PLEASE EMAIL OR FAX COMPLETED PRODUCT RECALL RESPONSE FORM TO:
INMAR Fax - # 1-336-499-8795; Email –BreatheRight@Inmar.com Questions: 1-844-722-2104